

Processing Discussion:

The SMT discussed the issue of assuming end-to-end responsibility for customer record (CR) toll-free processing. Due to reasons cited previously, Bell Atlantic is not in favor of assuming end-to-end toll-free processing.

U S WEST stated that the SMT should assume more of a role and unofficial responsibility for end-to-end customer record processing. U S WEST stated they do not support recovering the costs for all of the SCPs via the SMS/800 Functions Tariff and therefore not assuming responsibility for managing and maintaining the SCP, as is done for the SMS/800 system.

SBC suggested that the SMT should assume end-to-end responsibility for CR toll-free processing. SBC stated that the SMT should:

- Agree to provide regular system activity reports to the industry
- Be allowed to throttle the input provided from the users
- Offer surcharges for large records and 'on-demand' downloading of records to the SCPs
- Not agree to Service Level Agreements (SLAs) with the industry

Bell Atlantic requested that more time be provided to investigate the issues and to add an item to the agenda for the next SMT meeting to allow additional discussion with all the SMT members.

Action: Mike Wade will provide a list of alternatives for the discussion of the SMT assumption of end-to-end toll-free customer record processing responsibility.

Action: Erik Chuss will add an item to the agenda for the next SMT meeting in order to allow additional discussion of the SMT assumption of end-to-end toll-free customer record processing responsibility, investigation of alternatives, and how to improve the SMT relationship with the SNAC.

9) Telcordia Work Order Review:

The three outstanding Telcordia SCP Testing work orders will be reviewed, with input from Joe Casey, at the next SMT meeting on January 20th in Dallas. The Telcordia Small Enhancement work order needs to be reviewed by the SMT.

Action: Erik Chuss will add an item to the agenda for the next SMT meeting for review of the outstanding Telcordia SCP Testing and Small Enhancement work orders.

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10) Miscellaneous:

A list of the upcoming meetings was provided. The upcoming meetings on January 19th through January 21st in Dallas are as follows:

- Taylor Group Meeting - January 19th, 1:00pm CST
- KPMG Meeting – January 19th, 3:00pm CST
- SMT Meeting – January 20th, 8:00am CST
- SMT/SBC Meeting – January 20th, 1:00pm CST
- SMT/Luminant/SBC Meeting – January 20th, 3:00pm CST
- SMS/800 Vendors Meeting – January 21st, 8:00am CST

If you have questions or comments regarding these notes, please contact me at 732-699-6456.

Erik J. Chuss
SMT Business Representative

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**SMS/800 Management Team
Conference Call Participants**

January 6, 2000

Bell Atlantic

Ellen Oteo

SBC

Audrey Chow

US WEST

Ted Fernandez

DSMI

Mike Wade
Erik Chuss

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SMS/800 Management Team

Meeting Notes

ACCEPTED

March 9 & 10, 2000

The members of the SMS/800 Management Team (SMT) held a meeting in New York, New York on March 9 & 10, 2000. All four (4) SMT members participated so a quorum was present. All agreements and action items are identified in these notes.

Note: Carolyn Staley was introduced as the new SMT representative from SBC.

1) SMS/800 Strategy Planning:

SMT members had an in depth discussion of the team's strategic plans for dealing with the issues associated with the provision of SMS/800 services. Several SMT members stated that their companies have reviewed their current involvement in the provision of SMS/800 services. All companies remain committed to maintaining their current role. The SMT stated that they also remain committed to improving system performance.

The "Action Plan for Addressing Industry Concerns" document was reviewed. As part of the discussion, SMT members stated that even though within their companies, they may be responsible for services provided through the Service Control Points (SCPs), as SMT members their focus is on SMS/800 services. During the discussion, several agreements and action items were identified.

Action: Several wording changes to the "Action Plan for Addressing Industry Concerns" document were identified. Mike Wade will make the requested changes and issue an updated version of the document.

Agreement: SMT members agreed to work to develop an ongoing relationship with the staff of the Federal Communications Commission (FCC). Initial contact may be made to address the definition of "number administration" and how it is handled for Toll Free numbers.

Action: Mike Wade and Erik Chuss will review the publicly available materials to determine if guidelines are available showing the responsibilities associated with "number administration" for geographic or 900 Service numbers.

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Agreement: SMT members agreed to schedule contacts with small and medium-sized Resp Orgs as part of an effort to build a stronger relationship with the companies not normally represented at industry meetings.

Action: Mike Wade and Erik Chuss will review the current list of Responsible Organizations (Resp Orgs) to see where there are groups of Resp Org companies so that a group meeting may be scheduled.

Agreement: SMT members agreed that on a case by case basis, they will work contentious issues with small groups as part of an effort to clearly define the concerns and options available for addressing those concerns.

Agreement: SMT members agreed to conduct a review of the options associated with the FCC's possible reactions to the current industry activity, and define an appropriate course of action.

Action: SMT members will complete an internal review of options associated with potential FCC action, and prepare for a meeting to be held after the scheduled March 15th ex parte visit with the FCC.

Agreement: SMT members agreed to several activities related to the performance concerns that have been identified.

- a) The SMT will continue to work the "template" issue, and other performance concerns through the SMS/800 Performance Improvements Team (SPIT). SMT members agreed to work proactively with the SPIT to define an acceptable solution that can be implemented in SMS/800 and the other involved systems.
- b) SMT members will implement a positive public relations approach in dealing with the users. Positive information regarding SMS/800 services will be disseminated as often as possible. Any potentially negative situations will be contained as effectively as possible.
- c) SMT members agreed to release a high-level summary of the most recent user survey.

Action: Anil Patel will work with The Taylor Group to develop a presentation regarding the results of the user survey. The presentation will be made at the next SNAC meeting.

Action: Joe Casey will work with the internal Performance Task Force to define options related to linking input load management with output load management. Options will be defined and forwarded to the SMT for review.

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It was reported that representatives of several toll-free carriers conducted an ex parte with the FCC on February 17th. It is anticipated that the FCC response to the issues raised by those carriers will be available by mid-year, and that the issues will probably be addressed as part of the FCC's resolution of the Beehive Telephone Company matter.

Several SNAC participants have stated that the 866/855 code opening should be delayed until the number reservation process is reviewed and any issues addressed. The SMT expressed concerns that non-MGI users may not be treated fairly if the process is changed. The SMT also stated that they felt the code opening and number search and reservation process were two separate and distinct issues that should be addressed independently of each other.

A SNAC conference call is scheduled for Friday, March 10th to discuss the issue.

5) Phoenix Telecom Proposal and Single Customer Proprietary Work Review:

The SMT discussed the Phoenix Telecom proposal for a daily Resp Org change report. The SMT stated that the tariff may need to be modified if custom work is performed on a consistent basis. Precedent concerns over single customer proprietary work were raised. It was suggested that the SMT consider single customer proprietary work if:

- it can be conducted for profit,
- sufficient resources are available,
- there is no impact to other systems or performance,
- liability and regulatory issues are addressed, and
- proprietary issues are addressed.

It was also suggested that single customer non-proprietary work should be considered and that market rates be charged for single customer work. Work on BILL/800, or other non-application systems, may be treated differently than requests for changes to the SMS/800 application.

The SMT stated that they will review the Phoenix Telecom proposal and guidelines for single owner proprietary work with their legal and regulatory organizations and will discuss their responses on the next SMT conference call.

Action: Erik Chuss will add an agenda item for the next SMT conference call to allow for further discussion of the Phoenix Telecom proposal and single customer proprietary work.

6) SMS/800 Help Desk Quarterly Incentive Review:

The SMS/800 Help Desk Incentive for the 2nd quarter of the 1999-2000 contract year was discussed. The calculated total amount for the quantitative award is

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\$9,000. The SMT agreed that the total qualitative amount to be awarded is \$5000. The total award that will be distributed to the SMS/800 Help Desk is \$14,000. The quantitative amount was reduced due to the "non-proprietary requests completed in less than two days" and "the percent of calls answered within ten seconds" criteria not meeting the highest targeted levels.

Agreement: The SMT representatives approved the \$14,000 SMS/800 Help Desk Incentive for the 2nd quarter of the 1999-2000 contract year.

7) MGI Test Support Status:

Three existing regions in the SMS/800 environments were identified for possible use by MGI users. The current priorities for the regions would remain. In addition to making additional Dallas test regions available to MGI users, all other staff and resources currently used for supporting MGI testing in Piscataway will be made available to support testing in Dallas. The additional cost to provide a client/server front-end system for the MGI users in Dallas is approximately \$95,000 per month. It was noted that the Telcordia cost for providing staffing resources will not change.

Agreement: The SMT agreed that the proposal for moving MGI testing to Dallas should be approved as long as SCP testing is not impacted.

Action: Ted Fernandez will verify that the agreed to MGI testing support changes do not impact SCP test support, and that SCP companies are currently receiving the required testing support.

8) SMT/Telcordia Meeting:

The system queuing issue was discussed with Telcordia. The advantages and disadvantages of multiple and single queuing message regions were reviewed. The single queuing message region would obtain and process each request before the next request is retrieved from the queue. Telcordia raised concerns that the single queuing message region would completely change the number reservation process and that serious problems with system response times could develop. Telcordia discussed alternatives that could be implemented which would help provide equal access to all users regardless of the type of queuing region implemented. The proposed features include:

- Single search and reserve capabilities can be added for on-line users.
- Allow on-line and GUI users to reserve numbers without requiring a response before a new search and reserve request is submitted. The search and reserve results would be returned to a new screen.

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Potential new tariff rate elements were discussed. It was reported that ATIS conducted a conference call on March 7th in which new rate structures based on record sizes and download scheduling were discussed. The industry may request that different charges be established for various sized records. The industry may also suggest that different rates, based on when the user requests records be downloaded to the SCPs (e.g. different rates for "NOW", one-week activation, one-month activation, etc.), be implemented. Charging for each time a record is downloaded may be also requested.

Action: Ben Schneider will provide a list of alternatives, including the pros and cons, for processing number search and reservation requests and distribute it to the SMT for review.

Action: Laura Castrovinci will obtain an organization chart, including each person's responsibilities, from Telcordia and distribute it to the SMT.

9) Miscellaneous:

U S WEST has stated that it is still attempting to obtain signatures for the outstanding SMT contracts.

The next SMT conference call is scheduled for March 22, 2000 from 11:00 a.m. to 1:00 p.m. Eastern Time.

If you have questions or comments regarding these notes, please contact me at 732-699-6456.

Erik J. Chuss
SMT Business Representative

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SMS/800 Management Team

Meeting Participants

March 9 & 10, 2000

Bell Atlantic	Ellen Oteo
Bell South	Jerry Latham
SBC	Charron Cox Carolyn Staley
U S WEST	Ted Fernandez
DSMI	Mike Wade Anil Patel* Erik Chuss
Telcordia	Ben Schneider** Laura Castrovinci** Tom Wise**

* Participated on March 9th only (Sections 1 – 4 of these notes)

** Participated in SMT / Telcordia discussions only (Section 8 of these notes)

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DSMI 000258

August 3, 1998

Mr. A. W. Brothers, President
Beehive Telephone Company
5160 Wiley Post Way, Suite 220
Salt Lake City, Utah 84116

Mr. Brothers:

This is in response to your letter to me dated July 30, 1998. Regarding the appropriate methodology to be used in assigning the disputed numbers, that matter is still being litigated.



Michael J. Wade
SMS/800 Services

DSMI 000747

SMS/800

Date: September 11

No. of pages: 5

From: Michael J. Wade

Phone: 701-250-6975

Fax: 701-255-9393

Charron Cox	Ameritech	216-822-5005
Ellen Oteo	Bell Atlantic	212-944-8620
Jerry Latham	BellSouth	205-977-8241
Dennis Wheatley	SBC Communications	214-858-0775
Ted Fernandez	U S WEST	303-896-5335

Message: FYI – Floyd Jensen, our attorney handling the Beehive matter, and Alan Smith, the Beehive attorney, have been working on a solution to the long standoff. The proposal is contained in the attached letters and is designed to get the matter in front of the FCC.

I have discussed the matter with Louise, as one of DSMI's attorneys, and have one concern: We need to define the conditions underwhich we would ever agree to release a number for use by Beehive, or any other Resp Org (see #5 of Floyd's Sept 11 letter)

Please let me know if you have objections with moving ahead with this line of negotiation. Thanks!

DSMI 000937

January 26, 1999

Mr. Arthur Brothers
Beehive Telephone Co., Inc.

Re: Database Service Management, Inc. v. Beehive Telephone Co., Inc.

Dear Mr. Brothers:

Thank you for your telephone call of January 25, 1999. As you undoubtedly know, both the Tenth Circuit and now the District Court have provided that "Beehive shall be allowed to obtain a '629' number from the 'unavailable' block *when necessary* to provide service to a new Beehive customer or additional service to an existing Beehive customer."

We would ask that you provide us with the information indicated on the enclosed form for each number from the 800-629 series that you are requesting. Based on that information, in accordance with the court's order, if it appears necessary to provide service to your customer through a number from the 800-629 series, then the number will be released and assigned to Beehive.

Please feel free to call if you have any questions.

Sincerely,



Michael Wade

Enclosure

cc: Louise Tucker
Floyd Jensen

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REQUEST FOR TOLL FREE NUMBER FROM THE 800-629 SERIES

DATE SUBMITTED _____

CUSTOMER NAME _____

CUSTOMER ADDRESS _____

CUSTOMER TELEPHONE NUMBER _____

TYPE OF SERVICE REQUESTED _____

NUMBER REQUESTED _____

REASONS WHY IT IS NECESSARY
TO PROVIDE THIS SERVICE
THROUGH A 800-629 TOLL FREE NUMBER

I certify that the above identified customer has requested service as indicated and for the reasons stated above.

Beehive Telephone Co., Inc.

By _____

Its _____

DSMI 000749

CERTIFICATE OF SERVICE

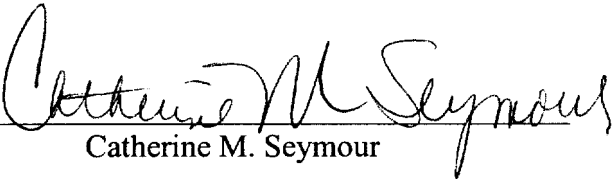
I, Catherine M. Seymour, a secretary in the law firm of Lukas, Nace, Gutierrez & Sachs, Chartered, do hereby certify that I have on this 4th day of August, 2000, sent by first class U.S. mail copies of the foregoing "Petition for Reconsideration" to the following:

John M. Goodman, Esquire
Bell Atlantic
1300 Eye Street, N.W., Suite 400 West
Washington, D.C. 20005-3314

Leon M. Kestenbaum, Esquire
Sprint Communications
401 9th Street, N.W., 4th Floor
Washington, D.C. 20004

Henry G. Hultquist, Esquire
1801 Pennsylvania Avenue, N.W.
Washington, D.C. 20006

Louise L. M. Tucker, Esquire
Bell Communications Research, Inc.
2101 L Street, N.W., Suite 600
Washington, D.C. 20036


Catherine M. Seymour